

PATENT APPLICATION  
Attorney Docket No. 2705-710  
Client Ref. No. 3824

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: BUONANNO, et al. Confirmation No. 9529  
Serial No. : 09/766,175 Examiner: Borissov, Igor N.  
Filed: January 18, 2001 Art Unit: 3628  
For: PROACTIVE CALL AND CONTACT CENTER SYSTEM  
Date: June 12, 2007

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE UNDER 37 CFR § 1.312

Responsive to the Notice of Allowance, dated May 16, 2007, please amend the application as follows.

**Amendments to the Claims** begin on page 2 of this paper.